**Directory of Services**

Crisis Skylight Coventry and Warwickshire are no longer taking new referrals due to closure of our homelessness services on 13th October 2023. If you are engaging with clients experiencing or at risk of homelessness, please see below the following local sources of help.

*Please note: All services listed were contacted to check accuracy in August 2023.*

**Housing and Homelessness**

Homelessness Advice Team: 02476 834 025 (daytime) **OR** 02476 834 222 (out of hours)

Street Link: [To register if you will be rough sleeping tonight](https://streetsupport.net/coventry/)

P3: 0808 196 2660

Shelter: [0808 800 4444](tel:08088004444) (national emergency helpline)

[Webchat with a Shelter advisor - Shelter England](https://england.shelter.org.uk/get_help/webchat) (webchat)

[Housing advice from Shelter - Shelter England](https://england.shelter.org.uk/housing_advice) (online information)

Coventry Homefinder: 02476 834 024 or [Coventry Homefinder - Login](https://www.coventryhomefinder.com/choice/login.aspx) (website)

Steps for Change: City Arcade, Coventry CV1 3HX (daytime drop-in service) **OR** 02475 268 261 (helpline)

St. Basils: 02476 889 571 **OR** [Homelessness Support for Young People (16-25)](https://stbasils.org.uk/?gclid=CjwKCAjw2K6lBhBXEiwA5RjtCfniJZ5MZRtlsF4c5O0x-xfbh85CVHdiBW5wdo65FX8cEsjGNOrXhBoChTkQAvD_BwE)

YMCA Coventry and Warwickshire: 02476 597 009

**Advice, Information and Guidance**

Change Grow Live: 02476 010 241 **OR** [Substance Recovery Services Drug and Alcohol Service](https://www.changegrowlive.org/?gclid=CjwKCAjw2K6lBhBXEiwA5RjtCUnWdqesD2KW3EB3gxuCTxMdM7VyckpwcCIBD7oy7bKPIkPNW1IvJhoCXq4QAvD_BwE)

Citizens Advice: 08001 448 848 **OR** online [Citizens Advice](https://www.citizensadvice.org.uk/)

Consumer Helpline: 0808 223 1133 **OR** [Energy Advice](https://www.citizensadvice.org.uk/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue/chat-with-us-online-about-an-energy-problem/)

Citizens Advice (Coventry Debt Team): [02476 252 047](tel:02476252047) **OR** [Debt and money - Citizens Advice](https://www.citizensadvice.org.uk/debt-and-money/)

Coventry Independent Advice Service: 02476 521 101

Coventry Refugee and Migrant Centre: 02476 227 254 **OR** [Help & Support for Refugees in Coventry](https://www.covrefugee.org/)

Coventry Law Centre: 02476 521 101

**Emotional Support**

Crisis Mental Health Team: 08081 966 798 (24/7)

Samaritans:  [Samaritans](http://www.samaritans.org/) **OR** [116 123](mailto:116%20123) (free from any phone) (24/7) , email [jo@samaritans.org](mailto:jo@samaritans.org) OR [visit some branches in person](https://www.samaritans.org/branches). Samaritans:  [Samaritans](http://www.samaritans.org/)  **OR** [116 123](mailto:116%20123) (free from any phone) (24/7) , email [jo@samaritans.org](mailto:jo@samaritans.org)  **OR**  [visit some branches in person](https://www.samaritans.org/branches).

SANEline: [SANEline](http://www.sane.org.uk/what_we_do/support/helpline)O**R**[0300 304 7000](tel:+44-03003047000) (4.30pm–10.30pm every day).

National Suicide Prevention Helpline UK:  [National Suicide Prevention Helpline UK](https://www.spuk.org.uk/national-suicide-prevention-helpline-uk/)  **OR** [0800 689 5652](tel:+44-08006895652) (6pm to midnight every day)

Campaign Against Living Miserably (CALM):  [CALM](https://www.thecalmzone.net/) on [0800 58 58 58](tel:+44-0800585858) (5pm–midnight every day) **OR** [CALM webchat service](https://www.thecalmzone.net/help/webchat/)

Shout: Text SHOUT to [85258](sms:+44-85258) (24/7)

The Mix: (under 25) [0808 808 4994](tel:+44-08088084994) (3pm–midnight every day) **OR** [email support form](https://www.themix.org.uk/get-support/speak-to-our-team/email-us) or [crisis text messenger service](https://www.themix.org.uk/get-support/speak-to-our-team/crisis-messenger). (3pm–midnight every day) **OR** [email support form](https://www.themix.org.uk/get-support/speak-to-our-team/email-us)  **OR**  [crisis text messenger service](https://www.themix.org.uk/get-support/speak-to-our-team/crisis-messenger).

Papyrus HOPELINEUK:  [Papyrus HOPELINEUK](https://www.papyrus-uk.org/) on [0800 068 4141](tel:+44-08000684141) (weekdays 10am-10pm, weekends 2pm-10pm and bank holidays 2pm–10pm), email [pat@papyrus-uk.org](mailto:pat@papyrus-uk.org) **OR** text [07786 209 697](sms:+44-07786209697).

LGBTQ+: [Switchboard](https://switchboard.lgbt/) **OR** [0300 330 0630](tel:+44-03003300630) (10am–10pm every day), email [chris@switchboard.lgbt](mailto:mailto%22chris@switchboard.lgbt) or use their webchat service

Mind: [Helplines and Listening Services](https://www.mind.org.uk/information-support/guides-to-support-and-services/crisis-services/helplines-listening-services/)

**Foodbanks:**

[List of Foodbanks in Coventry](https://coventry.foodbank.org.uk/locations/)

**Social Supermarkets:**

Canley Community Centre Food Hub.. Open for walk ins and delivery on Friday. Email: [foodhub@canleycommunitycentre.co.uk](mailto:foodhub@canleycommunitycentre.co.uk) Call: 07888 449 521 Facebook: @canleyfoodhub

Cheylesmore Community Centre Food Hub: Cheylesmore, Earlsdon, Whitley and Stonehouse Estate. Delivery only on Saturday. Email: [cheylesmorefoodhub@gmail.com](mailto:cheylesmorefoodhub@gmail.com) Call: 07305154869 Facebook: @cheylesmorefoodhub

Foleshill Social Supermarket. Covers all of Coventry. Friday and Saturday 10am-3pm for booked slots or 10am-12 noon for drop ins. Email: [feedingcoventrycomms@gmail.com](mailto:feedingcoventrycomms@gmail.com) Call: 07925 019 330 or Facebook: @FoleshillCommunityCentre

Henley Green Grub Hub: Covers Henley Green and Wood End. Open Wednesday 9am-12pm. Email: [dianne@mhct.co.uk](mailto:dianne@mhct.co.uk) or [carol@mhct.co.uk](mailto:carol@mhct.co.uk) call: 07548 635 081, Facebook: @MoatHouseCT

Aldermoor LIFE Centre social supermarket. Covers Stoke Aldermoor, Stoke Green, Pinley Gardens, Gosford Green, Stoke Park, Middle Stoke and Church End. Open on Mondays, delivery only. Call: 024 7645 4010 Facebook: @Aldermoorlifecentre

Willenhall Food Hub. Covers Binley and Willenhall. Open Wednesday 12-2pm. Email: [willenhallfoodhub@weetc.org.uk](mailto:willenhallfoodhub@weetc.org.uk) Call Woodside Family hub 02476 978 090.

Stoke Heath Food Hub. Stoke Heath Community Centre, CV2 3QH. Delivery only on Friday. Email: [s-h-c-c@hotmail.com](mailto:s-h-c-c@hotmail.com) Call: 024 7644 9580. Facebook: @stokeheathcentre